

Living Information

Notice from Sapporo City Hall

Medical Information (relating to illness or injury) (As of Sept. 7, 7:00 am)

Municipal Hospital - Shiritsu Byoin: Operating normally
Sapporo Medical University Hospital: Operating normally
Nakamura Kinen Hospital: Operating normally

Garbage Collection

Currently there is no garbage collection available.
The city hall will make an announcement once it resumes.

Emergency Water Supply

You can get drinking water at many locations in the city.
Please bring your own container.
Furthermore, though there are several areas experiencing water outages, local government officials have denied any claims of new water outages and ask that you be cautious about misinformation online.

Notice from Hokkaido Electric Power Co., Ltd.

Regarding the electricity outage (As of Sep 7, 9:00 am)
Currently half of the households in Hokkaido are without electricity and we are working on restoration.
Please continue to conserve power even in areas where electricity has been restored.

Other Living Information.

At present, the city hall has resumed limited operations. For those whose residence has been damaged by the earthquake, you may be eligible for a disaster certification called “risai shomeisho”* in Japanese.
Please take photos of the damaged building prior to attempting repairs and consult the city hall.

*What is a disaster certification or risai shomeisho?

Risai shomeisho is an official document used to verify damages done to a residence.
In order to receive a risai shomeisho, you must submit a written application detailing the damages to your property to the city hall.
The city hall will then investigate, confirm any damages, and issue a risai shomeisho.
With a risai shomeisho, you may be eligible for financial support for everyday living expenses, a temporary reduction in taxes and the cost of public utilities, and/or temporary housing.
You may also reissue your residence card.
It will take several weeks at minimum to issue a risai shomeisho. Please inquire at the city hall regarding further procedures.
Please note: A risai shomeisho will **not** be issued without your application. Make sure to submit a physical application at the city hall.

Traffic Information.

Flights at Shin Chitose Airport and the Hokkaido Shinkansen have resumed operations.
In addition, the street cars (‘shiden’) and the subway in Sapporo have also resumed their services.
Being road closure in many areas, please drive carefully.
Road information in Hokkaido (<http://info-road.hdb.hkd.mlit.go.jp/RoadInfo/index.htm>)